

Communication Excellence in a Complex World

Why do we all struggle?

Do you find yourself asking these questions, and more?...

- Why don't they get it? Why don't they just understand? Why won't they listen to me? Why aren't my ideas more readily accepted? Why is communication so difficult?

If so, you are probably very normal.

- Most of us struggle to be heard and struggle to understand why our communication does not yield the results we expect.
- The problem is that every one of us has a voice in our head that tells us what reality is. And it is always right.
- But if that is true then why aren't we more effective and successful.

The truth is that the voice in our head is NOT always right. That is why miscommunication is the norm.

Once we understand that voice and learn how to deal with it, we can engage much more effectively with the world around us.

What You Will Learn

In this workshop, we focus on each individual's personal approach rather than on generic, tools and techniques.

You are invited to discover your intrapersonal and interpersonal skills and to begin to develop new habits that will help enhance your effectiveness and relationships. We believe that effective communication is fundamental to achieving the impact you truly desire in life.

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| ❖ How frequently ineffective communication occurs and the associated hidden costs of ineffective communication. | ❖ To surface and confront the change obstacle of "normal behavior" as an impediment to excellence. |
| ❖ To identify the primary roots of ineffective interpersonal interaction. | ❖ To learn how to adopt abnormal behaviors in order to create the habits of highly effective interpersonal interaction. |
| ❖ To overcome fear as a primary driver of interpersonal interaction. | ❖ To understand the concept of "shared definitions" as the first building block for successful communication. |